Tunahan Gokgoz

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SUMMARY

Hi, I am Tunahan! I am a Management Information Systems student at Bogazici University. I am especially interested in cybersecurity, spending time on platforms like TryHackMe, building small projects, and lab environments to improve my skills. I regularly challenge myself with CTFs to keep learning, while knowing that there is still a long way to go. I am always open to learning, experimenting, and adapting. Beyond technology, I also love swimming, scuba diving and, in particular, cooking. Cooking for me is more than a hobby, it is where I experiment, stay patient, and get creative.

EDUCATION

2022 - present	B.Sc. in Management Information Systems at **Bogazici University**	GPA: 3.3/4.0
2018 - 2022	**Private Bilgi College**	Full merit scholarship, GPA: 99.8/100

WORK EXPERIENCE

Kunduz *Istanbul, Türkiye*
Operations Team Member *June 2023 - May 2024*

· Helped students quickly by solving their questions and keeping processes smooth. · Handled customer inquiries using CRM and standardized response templates to reduce response time and improve satisfaction.
· Improved workflows by redesigning ticket tagging and routing which cut repetitive workload and lowered missed tickets.
· Managed customer feedback through CSAT/NPS surveys and weekly reports to help the product team prioritize fixes and boost satisfaction.

International Educations of Turkey -IEFT- *Istanbul, Türkiye*
Translator *Feb 2024, March 2024*

· Provided English translations for exhibitors and visitors,ensuring smooth communication during discussions and negotiations.

BUSİBER *Istanbul, Türkiye*
CyberSecurity Intern *July 2025- August 2025*

· Tested web applications for security issues and explained findings in simple reports.
· Performed penetration testing on web applications and Linux hosts using Burp Suite, OWASP ZAP, and manual methods to identify critical vulnerabilities and deliver actionable reports to developers.
· Conducted OSINT research with tools like Maltego, SpiderFoot, and Google dorks to map exposed assets and support vulnerability assessments.

SKILLS PROJECTS

· **Docker and Plugin Development:** Deployed and managed containers using Docker, running Apache Superset and creating a simple custom plugin.

· **Cloud Platforms:** Created and managed instances on AWS, Azure, and Google Cloud, designing and hosting basic web pages as part of introductory-level projects.

- **Data Visualization:** Analyzed datasets with SPSS and created visualizations to clearly communicate complex information.

- **Penetration Testing:** Performed web application penetration tests, identified vulnerabilities, and wrote concise security reports.

- **OSINT Research:** Conducted OSINT research with open-source tools to gather intelligence and provide clear security insights.

Volunteering

ISACA
Student Member   *Dec 2023 – Present*

Black Butte Ranch   *Oregon, USA*
Line Cook   *Jun 2024 – Sep 2024*
- Gained stress management and decision-making skills in a high-pressure environment.
- Improved efficiency and teamwork while ensuring quality service.

Portfolio

- **GitHub:** github.com/tunischka

- **Portfolio Website:** tunagokgoz.com

- **LinkedIn:** Tuna Gokgoz

Certificates

- **McKinsey & Company – Forward**   *May 2025*
Completed foundational modules on problem-solving, communication, digital collaboration, and self-leadership.

Honors, Awards, Scholarships

- **2022 University Entrance Exam (YKS) – among 3,000,000 students:**
Ranked **5,137th in SAY**, and **694th in EA** .

Languages

- **Turkish:** Native

- **English:** Advanced